GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2916
ANSWERED ON:18.12.2008
E-PAYMENT SYSTEM
Pallani Shamy Shri K.C .

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways are aware of the problems being faced by the users in making the payments through drafts and cheques for freights services;

(b) if so, the details thereof;

(c) whether the Railways have any proposal to introduce Electronic (E) payment system for freight payments;

(d) if so, the details thereof; and

(e) the time by which it would be introduced in all the divisions of the Railways ?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (DR. R. VELU)

(a)& (b): Yes, Sir. Customers face problems in paying freight through demand draft as exact freight to be paid is not known in advance.

(c) to (e): E-payment system for payment of freight has already been introduced over all divisions of Indian Railways. Detailed guidelines have been issued for E-payment system. As on 08.12.2008, 97 customers have already started payment of freight by E-payment mode. Other customers have been approached to enter into agreement for E-payment of freight.